

# Get ready for the ID.4

## EV Charging Programs for Volkswagen Retailers

Electrify America, a wholly owned subsidiary of Volkswagen Group of America, is ready to support Volkswagen retailers prepare for the All-Electric ID. Family.



## LEVEL 2 AC

9.6kW

L2 unit to be installed prior to 12/31/20



L2 unit for orders fulfilled in 2021



## 25kW DC



## 150kW DC

Public DC Fast Charging Station



# Discover the Electrify America Advantage

As the company behind the largest public DC ultra-fast-charging network, we are here to help.

With our team of experienced professionals and the latest technology, we can manage all logistics for your dealership.

## OUR CAPABILITIES INCLUDE ASSISTANCE WITH:



**LAYOUT:** Optimized configuration for your site



**HARDWARE:** Charging solutions to meet your needs



**INSTALLATION:** We can assist your preferred **electrical contractors** or team with a nationwide network of electrified contractors.



**PROACTIVE MONITORING:** Ongoing diagnostic and technical support



**SUPPORT:** From our 24/7 customer support center

  
**30-MINUTE CHARGE =**  
**10-15 MILES**

  
**30-MINUTE CHARGE =**  
**30-50 MILES**

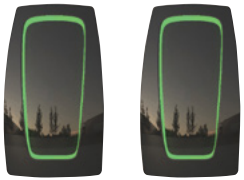
  
**30-MINUTE CHARGE =**  
**80-180 MILES**

Note: mileage is dependent on the vehicle model and external conditions.

# Electrify America VW Category Pricing

## CATEGORY 3

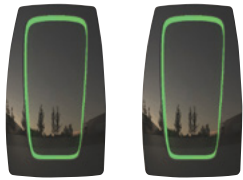
Two Level 2 AC  
Chargers



**\$1,100.00**

## CATEGORY 2

Two Level 2 AC  
Chargers



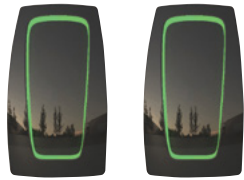
One 25kW DC  
Charger



**\$8,460.00**

## CATEGORY 1

Two Level 2 AC  
Chargers



Two 25kW DC  
Chargers



**\$15,910.00**

Level 2 AC chargers include 3 years of maintenance and warranty support as standard. The 25kW DC charger includes 2 years of maintenance and warranty support with an optional 3rd year. Pricing for installation will vary.



## FASTEST OPTION

150kW DC Public DC Fast Charger

For the optimum in DC fast charging, our state-of-the-art 150kW unit is also available – the same charger deployed nationwide by Electrify America.

# You have a plan. Let's make it happen.

We can provide solutions for your Co-Op Requirements for the launch of the ID.4, with the purchase of hardware only – or – we can also help facilitate the optimal scope for your installation. Once you contact us, a dedicated Charging Expert will be assigned to your dealership, from start to finish.

## WE MAKE IT EASY. THE FOUR STEPS:

1



Contact us to start the conversation:

<https://www.electrifyamerica.com/vwdealer/>

2

**Procure** Electrify America hardware appropriate to your site and your needs

3

Get an **installation referral** from Electrify America – or – **work with your preferred contractor**

4

Ensure proper installation and connections.  
**Charge up the ID.4!**

# Frequently Asked Questions

## **What is the rate of charge for the 9.6kW (Level 2) charger?**

### **How quickly will it charge?**

A 9.6kW charger adds about 25 miles of range per hour of charge. To charge an EV battery from 0 miles to 200 miles of range can take about 8 hours. A 25kW Level 3 DC fast charger can be used for more rapid charging. This can deliver about 90 miles per hour of charge under normal circumstances. Depending on the amount of time you have to charge, L2 or DC fast charging can fulfill your needs.

## **Are there Level 3 DC fast chargers on the market that do not require 440-volt electrical service?**

Yes, there are Level 3 DC fast chargers on the market that can be powered with existing 240-volt electric service, which in some cases could save the dealer from needing to upgrade their electrical supply from their local utility company.

## **For Electrify America (ELAM) Level 3 DC fast chargers, what is the input: 440 volts or 240 volts?**

The input is 240 volts for the ELAM Level 3 chargers.

## **Are the Electrify America chargers the only ones approved?**

### **Can alternatives be used from other suppliers?**

Dealers are open to order any charging hardware of their choice that meets VWoA technical specifications (9.6kW Level 2 and 25kW Level 3). VWoA has teamed with Electrify America to make available an option that dealers may consider when ordering their charging hardware.

## **Will the charging requirements for the new Volkswagen Battery Electric Vehicle (BEV) line-up be compatible with chargers used for charging other BEV models from different manufactures?**

VW BEV models will utilize SAE J1772 for Level 2 charging, and the Combined Charging System (CCS) standard for Level 3 fast charging. Both SAE J1772 and CCS charging standards are North American standards used by the majority of OEMs, including Audi, BMW, GM, Ford, Honda and many others.

## **Does Electrify America offer a warranty on the chargers?**

Level 2 AC chargers include 3 years of maintenance and warranty support as standard. The 25kW DC charger includes 2 years of maintenance and warranty support with an optional 3rd year.

## **What type of customer support will Electrify America offer my dealership?**

Electrify America provides 24 hours a day, 7 days a week telephone customer support at 1-833-632-2778.

## **What is Electrify America's plan for building future DC fast-charging stations?**

Please use the following link to see both current and confirmed/announced upcoming Electrify America (ELAM) charging locations:

<https://www.electrifyamerica.com/>

(Operational sites are BLUE icons and upcoming sites are GREY). Moving forward, ELAM will continue to increase charging locations through the U.S. In addition, for locating non ELAM Level 3 DC fast chargers and Level 2 charging locations in your markets, please visit:

<https://afdc.energy.gov/>

<https://abetterrouteplanner.com/>

# The Electrify America Nationwide Network\*

To find ultra-fast (150kW+) DC fast charging stations closest to you, go to:  
<https://www.electrifyamerica.com/locate-charger/>

**2,000+**

DC Fast chargers  
deployed, and counting

**390+**

megawatts of DC Fast  
charging capacity installed

**800+**

stations operational  
by end of 2021

**46**

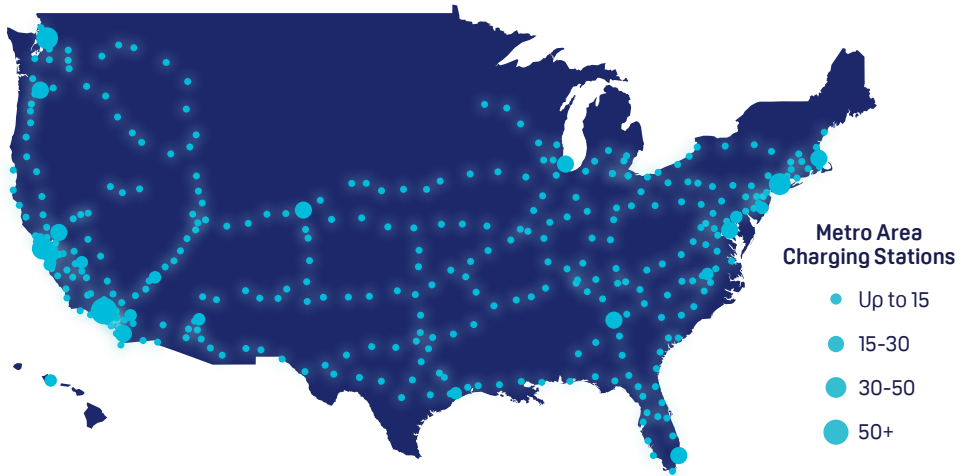
states with DC Fast  
charging coverage

**100**

unique real estate owners  
hosting DC Fast charging

**200**

different electrical utilities  
powering our sites



Electrify America expects to install or have under development approximately 800 total charging stations with about 3,500 DC fast chargers by December 2021.

\*As of August 2020

## A Collaborative Effort

We'll provide guidance and address your questions to help you determine the ideal charging solution for your dealership.



Contact us at:

<https://www.electrifyamerica.com/vwdealer/>